

Name	Title	Clerk #	Department	Reports To	Extension	Email Address	States responsible for
Ed Gover	Account Services Supervisor	20	Collections	LaVonna Weddington	47307	egover@bsnsports.com	Supervisor
Belia Quintana	Team Lead - Collections	16	Collections	Ed Gover	47259	bquintana@bsnsports.com	Team Lead
Ashley Perkins	Specialist - Collections	38, 52	Collections	Belia Quintana	47253	aperkins@bsnsports.com	Special accounts , SC
Connie Grabeel	Specialist - Collections	23	Collections	Belia Quintana	47244	cgrabeel@bsnsports.com	CT, DC, DE, MD, ME, NH, VT
Tanya Ramos	Specialist - Collections	21	Collections	Belia Quintana	47245	tramos@bsnsports.com	CA, NV
George Napper	Specialist - Collections	13	Collections	Belia Quintana	47570	gnapper@bsnsports.com	VA
Michelle Solano	Specialist - Collections	10	Collections	Belia Quintana	99039	msolano@bsnsports.com	PA NJ
Kristin Lyons	Specialist - Collections	54	Collections	Belia Quintana	800-327-0074 x223	kl Lyons@bsnsports.com	NY, RI, MA
Sandy San Giovanni	Specialist - Collections	43	Collections	Belia Quintana	47214	ssangiovanni@bsnsports.com	FL, MN
Frances Guerrero	Specialist - Collections		Collections	Belia Quintana		fguerrero@bsnsports.com	Small Balances/Prepaid
Account Services							
Maria Yancey	Specialist - Collections	50	Collections	Belia Quintana	99053	mvancy@bsnsports.com	Vouchers/OCC Packets
Carla Burnham	Specialist - Collections	19	Collections	Belia Quintana	47275	cburnham@bsnsports.com	Account Service Inbox
Patricia Carr	Team Lead - Collections	33	Collections	Ed Gover	47212	pcarr@bsnsports.com	Team Lead AHA accounts
Alice Walker	Specialist - Collections	80	Collections	Patricia Carr	47342	awalker@bsnsports.com	IN, MI
Connie Morgan	Specialist - Collections	35	Collections	Patricia Carr	47521	cmorgan@bsnsports.com	LA, MS
Corinne Shepherd	Specialist - Collections	17	Collections	Patricia Carr	47350	cshepherd@bsnsports.com	IL, WI, WV
Faisal Ali	Specialist - Collections	41	Collections	Patricia Carr	47249	fali@bsnsports.com	NM, HI, AZ, ID, MT, UT, CO
Jason Harrison	Specialist - Collections	48	Collections	Patricia Carr	47202	jbharrison@bsnsports.com	AR, MO, KS
Judy Brown	Specialist - Collections		Collections	Patricia Carr	47391	jdbrown@bsnsports.com	TBD
Mary Erwin	Specialist - Collections	15	Collections	Patricia Carr	67173	merwin@bsnsports.com	AL
Winnie Battles	Specialist - Collections	42	Collections	Patricia Carr	47221	wbattles@bsnsports.com	OH
Alicia James	Specialist - Collections	49	Collections	Patricia Carr	47448	ajames@bsnsports.com	GA
Renee Rougeaux	Team Lead - Collections	29	Collections	Ed Gover	99094	rrougeaux@bsnsports.com	Team Lead
Becky Brim	Specialist - Collections	51	Collections	Renee Rougeaux	47341	bbrim@bsnsports.com	IA, NE, NV, OR, TX-Ryan Foley & East Texas
Monica Twum	Specialist - Collections	14	Collections	Renee Rougeaux	47246	mtwum@bsnsports.com	Youth Leagues
Carolyn Hall	Specialist - Collections	18	Collections	Renee Rougeaux	47279	chall@bsnsports.com	OK , Central TX- Aaron Lionette
Michael Robinson	Specialist - Collections	31	Collections	Renee Rougeaux	47281	mrobinson@bsnsports.com	TX - Chris Reynolds (DFW, S TX, W TX)
Rene Castillo	Specialist - Collections	32	Collections	Renee Rougeaux	99047	rcastillo@bsnsports.com	CA, WA
Tammy Ramirez	Specialist - Collections	12	Collections	Renee Rougeaux	47231	tramirez@bsnsports.com	NC, ND, AK, SD, WY
Tracy Massey	Specialist - Collections	45	Collections	Renee Rougeaux	47378	tmassev@bsnsports.com	KY, TN
Lashandra Cooks	Specialist - Collections		Collections	Renee Rougeaux		lcooks@bsnsports.com	Small Balances/Prepaid